Boggles World

Problems and Solutions

Problems:

One problem is that . . . (sentence)

One problem is . . . (noun)

Solutions:

One solution is to . . . (verb)

We could . . . (verb)

I think we should . . . (verb)

I recommend that we . . . (verb)

Agreeing: Disagree:

I think it’s a good idea. It’s a good idea but \_\_\_\_\_\_\_\_\_\_\_

I agree with \_\_\_\_\_\_\_. I disagree with \_\_\_\_\_\_ because

I am for \_\_\_\_\_\_\_\_\_\_. I am against it because \_\_\_\_\_\_\_\_

The problem with that is . . .

Activity:

You are the management staff of a large resort hotel. Lately, you have had a lot of problems. You must discuss these problems with the other managers and then come up with solutions.

The hotel is on an island surrounded by beautiful beaches, coral reefs, and mountains. It seems like the perfect place to have a hotel but . . . .

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Problem Cards

## Theft: There is a lot of theft at the hotel. Someone is stealing food from the kitchen, money from front desk, and sports equipment from the gym. Guests have also complained that somebody stole their wallets.

## Guests are bored: Guests have complained that there is nothing to do. There are no activities at night. In the day, there are few sports and nothing to see.

Complaints about the food: The guests have complained that the food tastes terrible. They also complained that the food is the same every night. Some vegetarians were very angry because every dinner has meat.

There are few guests: Very few people know about the hotel. And the guests who do come say it is too expensive.

Complaints about the staff: Many guests say that the staff is rude and unhelpful. The staff members argue with each other. Sometimes they swear at the managers.

Many things are broken: The roof leaks and many TVs in the room don’t work. Sometimes there is no electricity or hot water.

The hotel is difficult to get to: There are no buses coming from the airport to the hotel. The taxi from the airport to the hotel is very expensive.

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Management Discussion

Problem:

Possible Solutions:

Management Recommendation:

Problem:

Possible Solutions:

Management Recommendation:

Problem:

Possible Solutions:

Management Recommendation:

Problem:

Possible Solutions:

Management Recommendation:

Problem:

Possible Solutions:

Management Recommendation:

Problem:

Possible Solutions:

Management Recommendation:

Problem:

Possible Solutions:

Management Recommendation:

Sample Dialogue

Manager 1: Thank you for coming. I wish to discuss the problems that we have been having recently. And then if anybody has some ideas, please share them.

Manager 2: One problem is theft. Somebody is stealing money from the front desk and food from the kitchen. As well, somebody is going into the guest rooms and stealing their luggage.

Manager 3: One solution is to change the locks. If we do that the thief won’t be able to get in.

Manager 4: I disagree. The problem with that is that we already have locks and the thief can get into the rooms. Even if we change the locks we may still have problems.

Manager 2: We could hire a security guard for each floor. Then we would have no problems.

Manager 4: I think that’s a good idea.

Manager 3: That’s a good idea, but security guards are very expensive. We can’t afford one security guard on each floor. I think we should hire a few security guards and install some video cameras.

Manager 1: I agree with installing cameras. It’ll be a lot cheaper.

Manager 2: I am for installing cameras too.

Manager 3: Good. Then why don’t we recommend installing cameras and hiring a few security guards.

**Activity**: Underline the phrases on problems, solutions, agreement and disagreement

Dear Mr. Gunn,

At the latest management meeting, we discussed the problems we are having at the hotel and possible solutions to these problems. I am writing this letter to give you our recommendations.

One problem we have is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Another problem we have is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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I hope this discussion will help to solve our problems. I look forward to hearing your decision.

Yours sincerely,

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